

Complaints

We take all complaints seriously. We have a full complaints policy which is available from the school office or for download from the school website.

Initial complaints regarding day students and School should be made to, Hannah Mackley, Headteacher by telephone on 01652 631280 or via email to Barton@optionsautism.co.uk. If the complaint concerns the Headteacher, please contact Toni Woods, Head of Service, toni.woods@optionsautism.co.uk.

Initial complaints regarding residential students and the residential home should be made to, Claire Monro, Head of Care by telephone on 01652 631280 or via email to Barton@optionsautism.co.uk. If the complaint concerns the Head of Care, please contact Toni Woods, Head of Service, toni.woods@optionsautism.co.uk.

We have received 0 complaints in the academic year 2022- 23 for the School.

We have received 2 complaints in the academic year 2022-23 for the Residential Homes.